

CONBOLETO TERMS OF SERVICE

Last Updated: February 5th, 2025

1. Definitions

- Platform: CONBOLETO's digital ticketing system at www.conboleto.com.
- Chargebacks: Disputes initiated by cardholders under U.S. banking regulations (e.g., Regulation E, Visa/Mastercard rules).
- Users: Anyone accessing the Platform (e.g., customers, event organizers, or browsers).
- Client: Event organizers or venues using CONBOLETO to sell tickets.

2. Governing Law & Jurisdiction

- These Terms are governed by the laws of Delaware, USA (common corporate jurisdiction).
- Disputes will be resolved through binding arbitration (AAA or JAMS) in Delaware, waiving class actions.

3. Eligibility

- Users must be 18+ to create accounts or purchase tickets.

4. Territory

- Services are deemed provided in the United States and/or Mexico, regardless of user location.

5. Payments & Fees

- Fees:
 - Credit/Debit Cards: 12% + \$0.30 USD per transaction (aligned with U.S. payment processor standards).
 - ACH/Other Methods: 12% + \$0.25 USD per transaction.
- Currency: Transactions processed in USD; exchange rates apply for non-U.S. cards.

6. Chargebacks & Fraud Prevention

- Clients acknowledge chargeback liability under Visa/Mastercard rules.
- CONBOLETO may withhold part of the funds for up to 180 days to cover chargeback risks.

7. Data Privacy

- Users consent to data practices under our Privacy Policy, compliant with:
 - CCPA (California): Right to opt out of data "sales" (we do not sell data).
 - COPPA: No data collection from users under 13.

8. Intellectual Property

- Platform content is protected under U.S. Copyright Act and DMCA. Unauthorized use triggers penalties up to \$25,000 USD.

9. Liability & Disclaimers

- CONBOLETO's liability is capped at total fees paid by the Client.
- No warranties: Platform provided "as-is"; no guarantee of uptime or error-free operation.

10. Cancellations & Refunds

- Clients must issue refunds within 30 days of event cancellation.
- CONBOLETO may process refunds via original payment method.

11. Dispute Resolution

- Mandatory Arbitration: Claims resolved via AAA/JAMS; no jury trials.
- Class Action Waiver: Users waive class/representative actions.

12. Modifications

- CONBOLETO may update Terms unilaterally; continued use constitutes acceptance.

13. Contact

- Support: support@conboleto.com
- Legal Notices: legal@conboleto.com